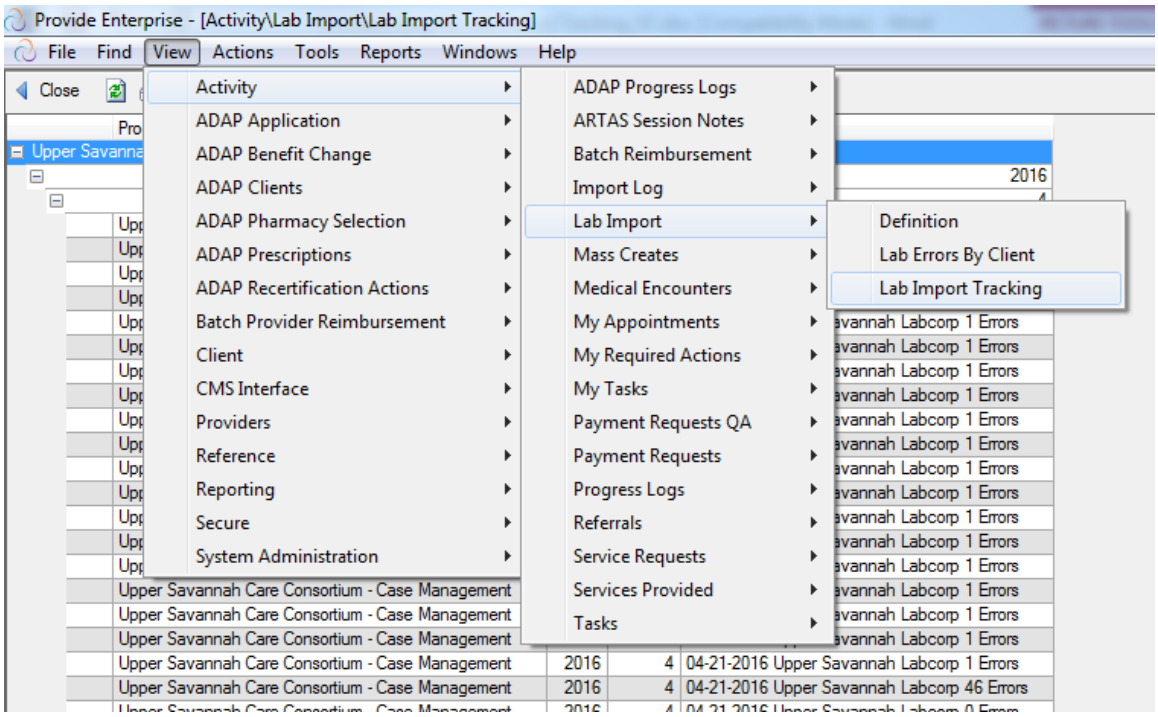
Lab Import Tracking

Tracking and viewing of Lab Imports jobs and any associated errors is done in either View - Activity - Lab Import - Import Tracking or View - Activity - Lab Import – Lab Errors by Client.

Reviewing Errors in View Lab Import Tracking

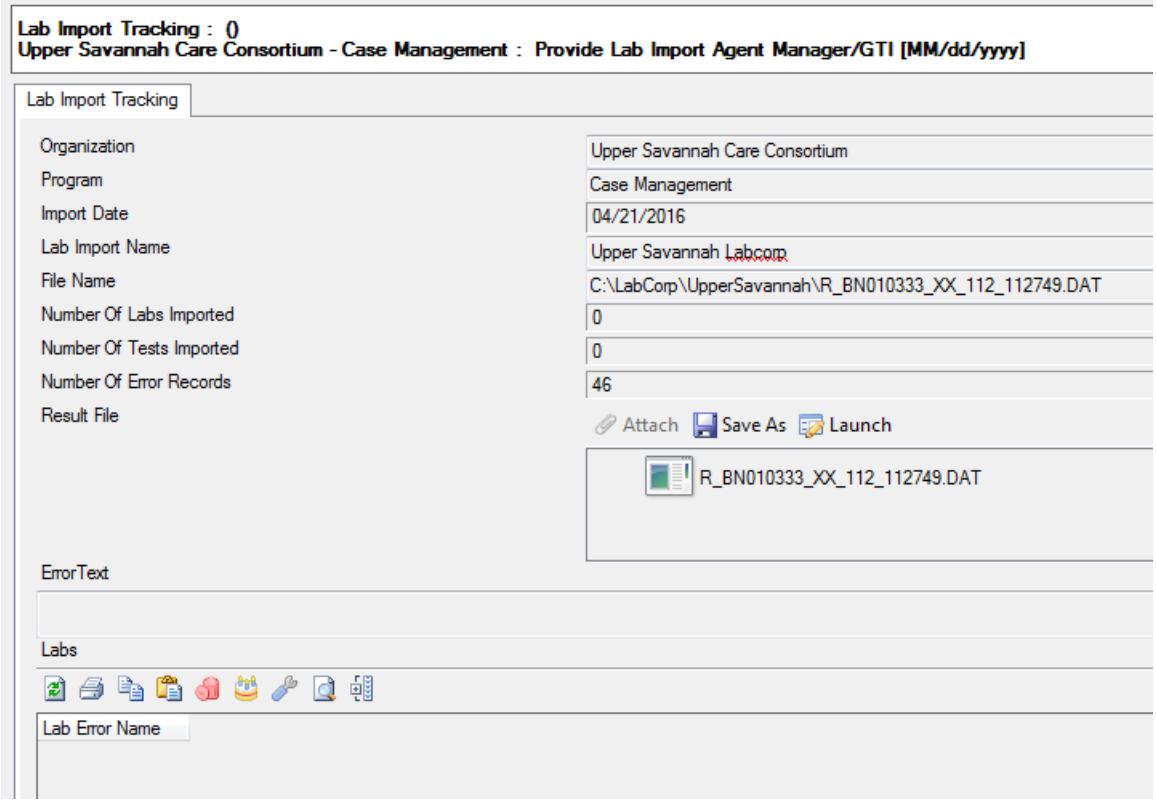


The view is sorted by import date in descending order so that the most recent results are at the top. It is important that when reviewing the results and working the errors, you start with the oldest (items lower in the list) and work to the newest.

There can be 1 or many Lab import result documents for a given day, depending on how many lab result files were received and processed.

Each lab result file will create a Lab Import Results tracking document that includes the name of the file that was processed, the date of the import, number of Labs (Lab Panels) loaded, number of Test Results loaded and the total number of errors that occurred.

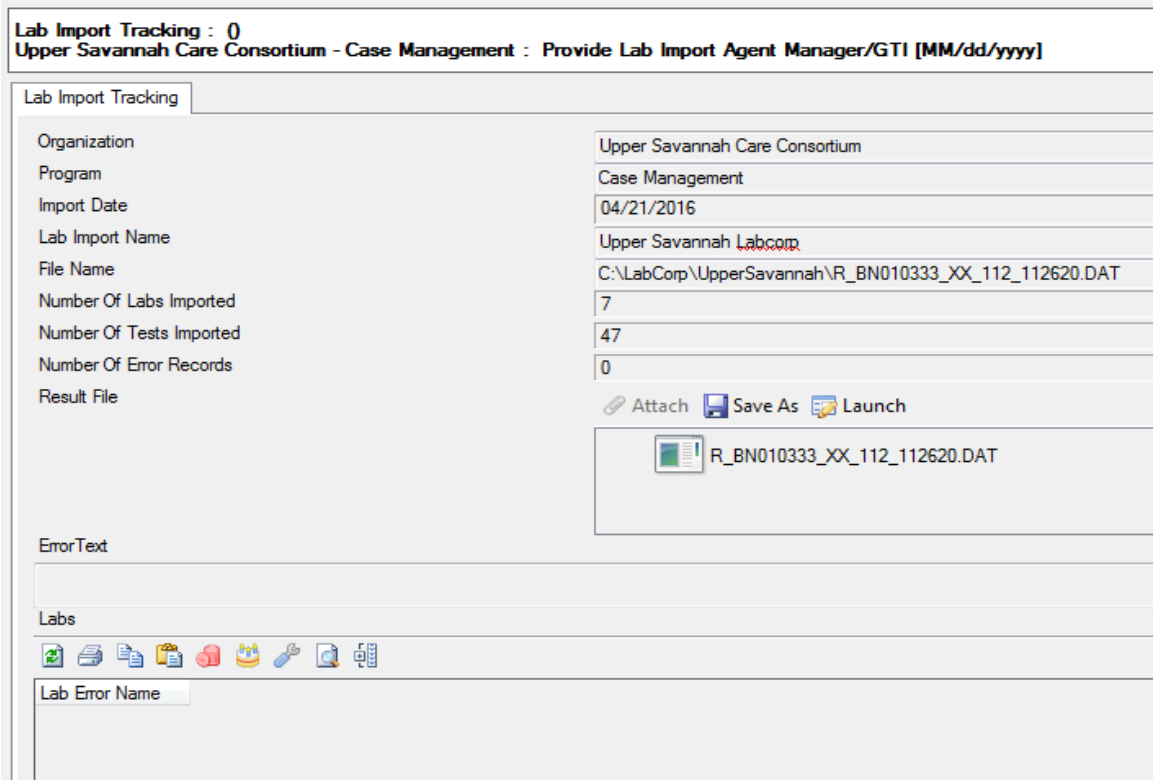
If errors occurred the Lab(s) and the associated tests will be listed in that Lab Import Result document as shown below.



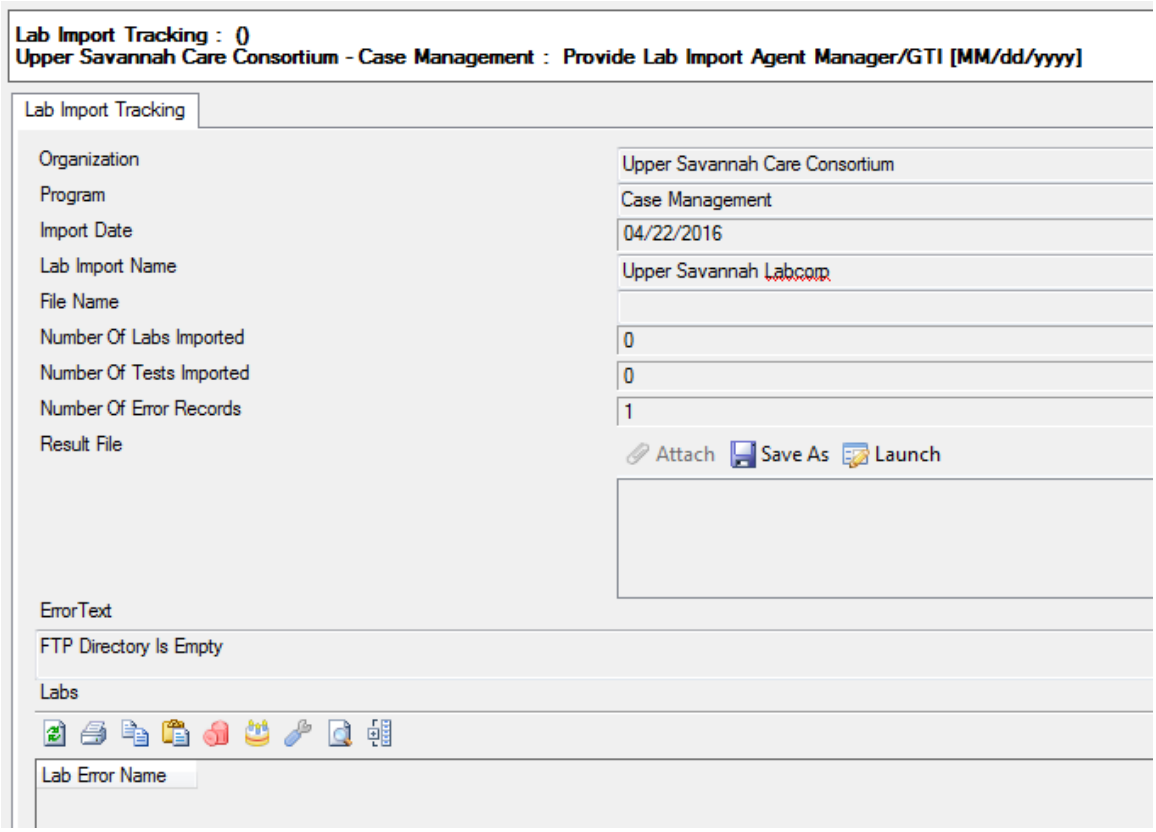
Normal Run – No Errors/No File Processed

If the import completed with no errors the Lab Import Tracking will report 0 Errors.

Example of Normal Run No Errors:



Example of Normal Run No files Processed:

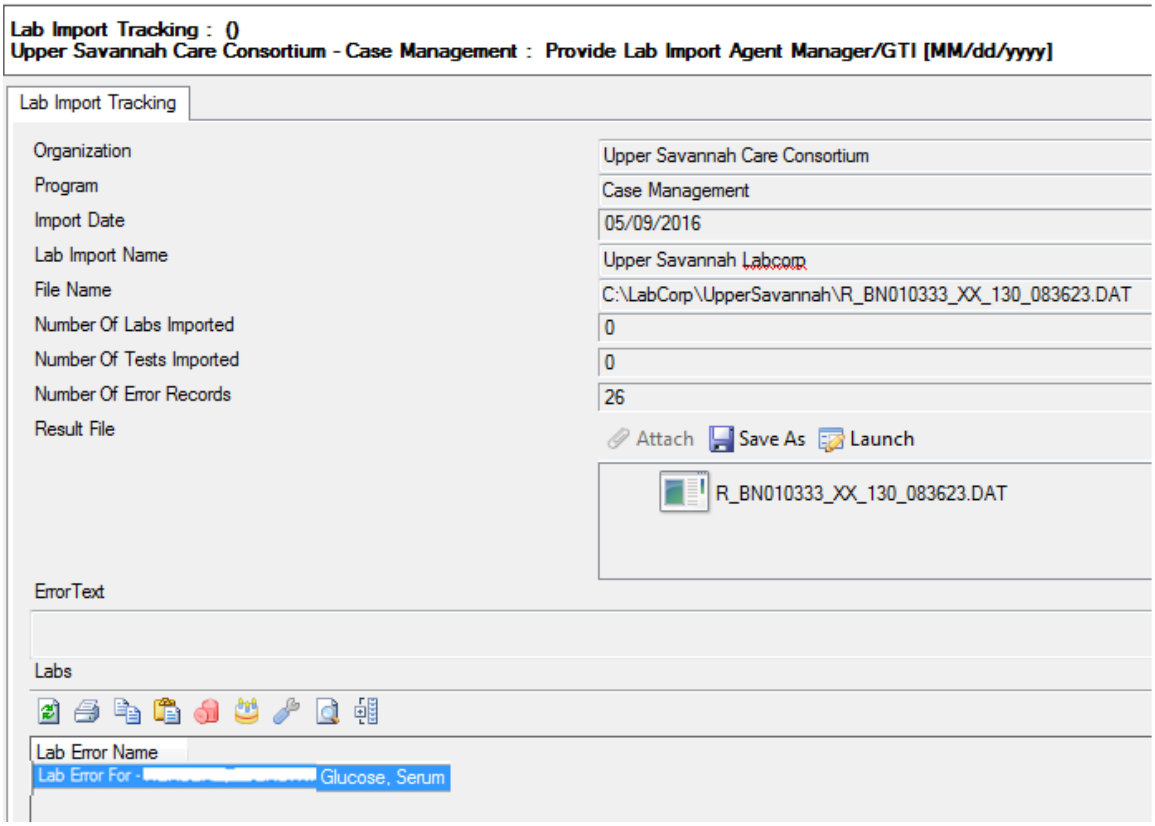


Note: that the file name is blank and the Lab and Tests report 0 and the Error record report 1 that being the Import Tracking document.

Normal Run – With Errors

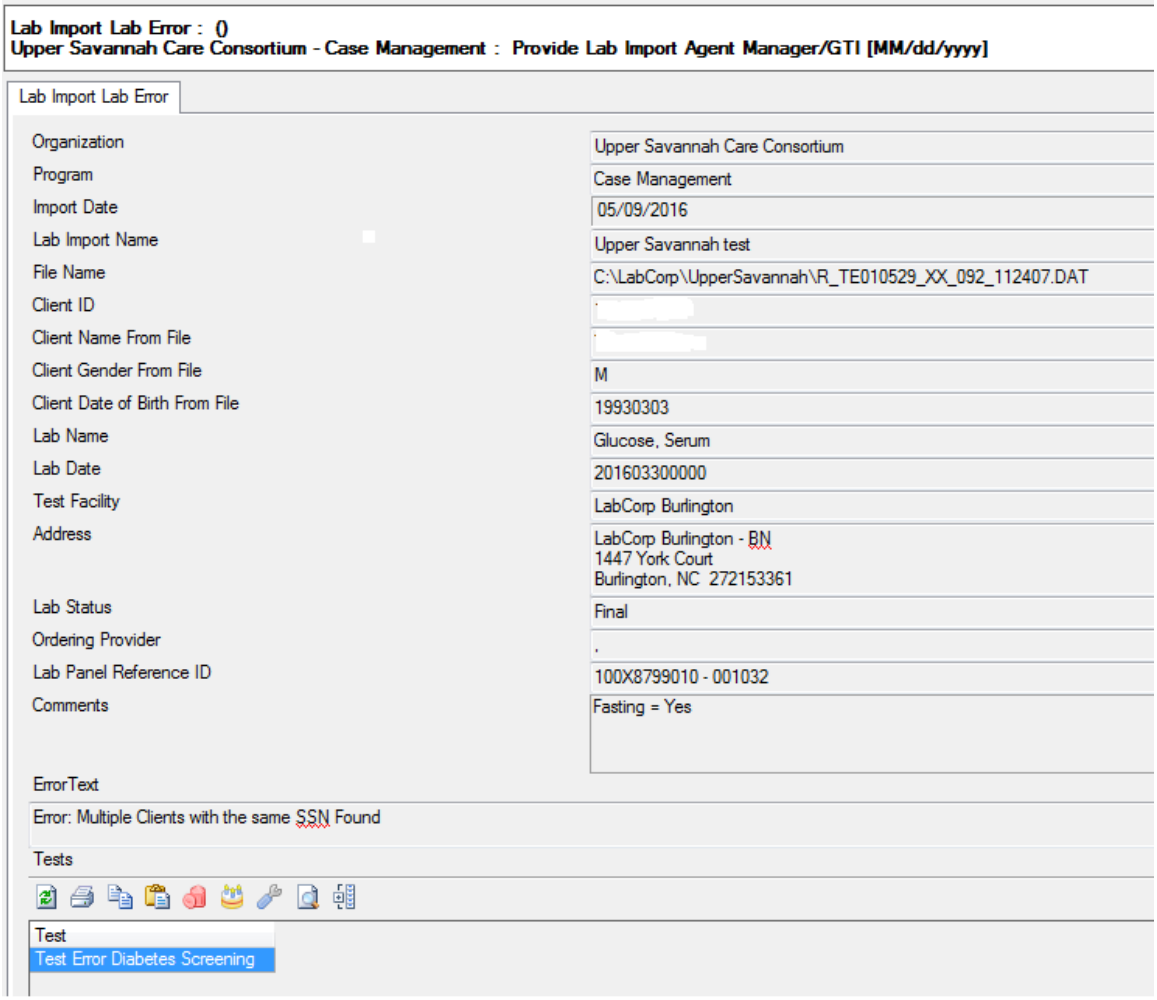
The most common error that occurs is that the Client that the Lab is associated with could not be found. Each of the labs can be reviewed and if the Client that the lab should be associated with is known, this association can be made.

Example:



On 5/09/2016 an import ran and produced errors: in the Lab Error Name view, 1 lab error for client XXXXXX, Glucose, Serum is present. If there were multiple lab errors for this file, all the lab errors would be listed in this view.

Double click on the Lab Error and you see the following:



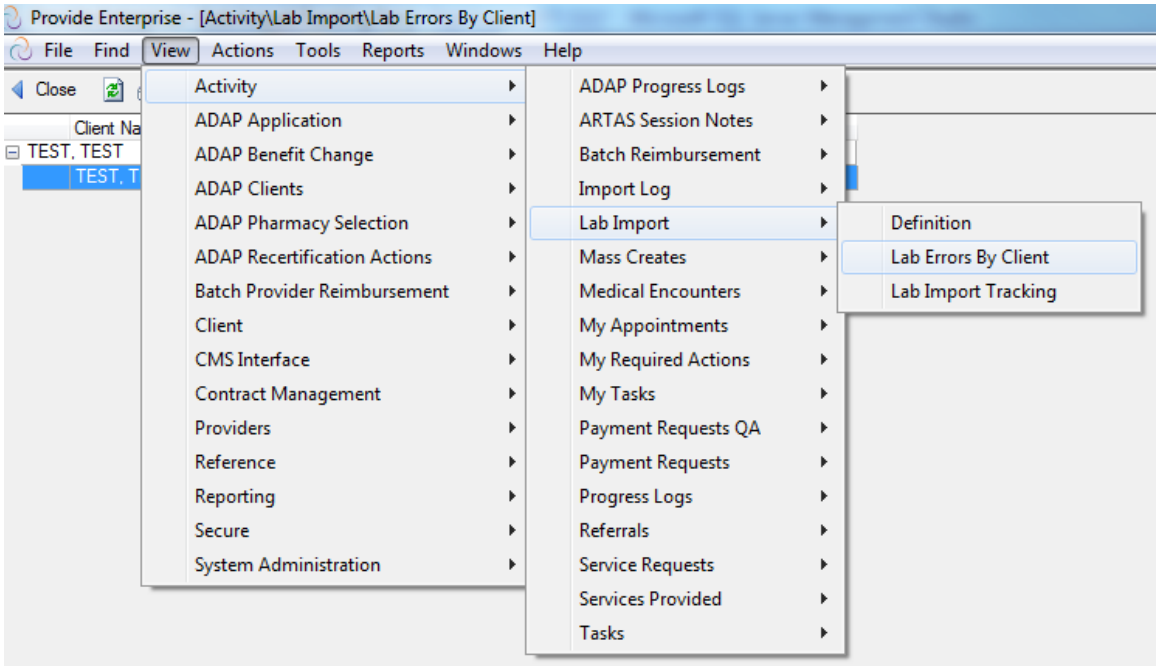
The Import – Lab Error document will give the specifics of the file it originated from, Client Data and Lab information. The reason for the error (in this case "Error: Multiple Clients with the same SSN Client Found") is listed at the bottom in the Error Text field.

Notice that the Lab Status is "Final". Labs can also be sent with the status of "Preliminary" meaning that either the test results have not been finalized or are not yet available. This interface is "Finals only" meaning Preliminary results are not sent.

Working Errors from the Lab Errors by Client View

Normally, client errors are worked from the Lab Errors by Client view.

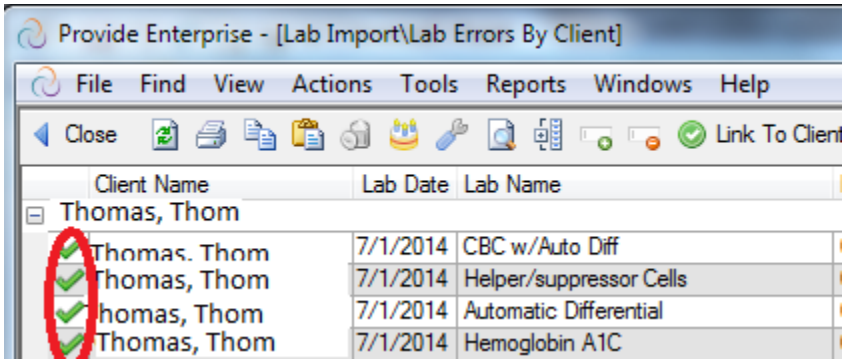
Go to the view – Activity-Lab Import – Lab Errors by Client

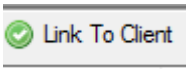


This view is a list of all Lab Errors sorted and categorized by the client name. These Lab Error records are the same records that show in the Lab Import tracking documents. This view makes it simpler to see just the Clients have Lab Import Errors that need to be addressed.

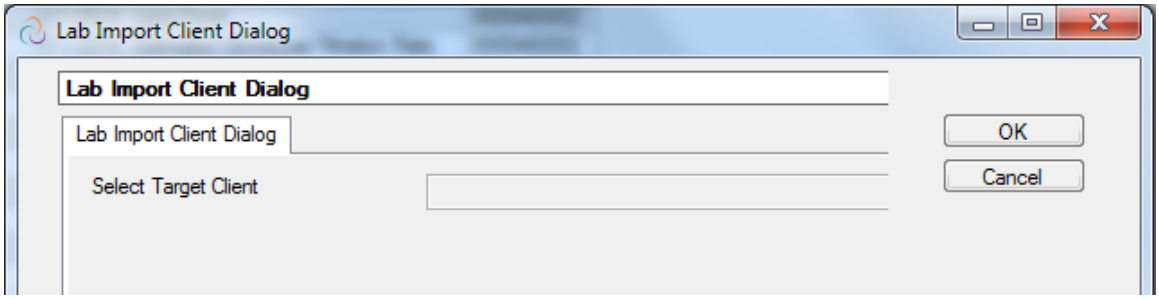
Linking Lab Errors to a Client in Mass

To link all the Lab Errors to the client, expand the category for the individual Client name and select all the clients Lab Errors by clicking in the selection area to the left of the view (circled in red):

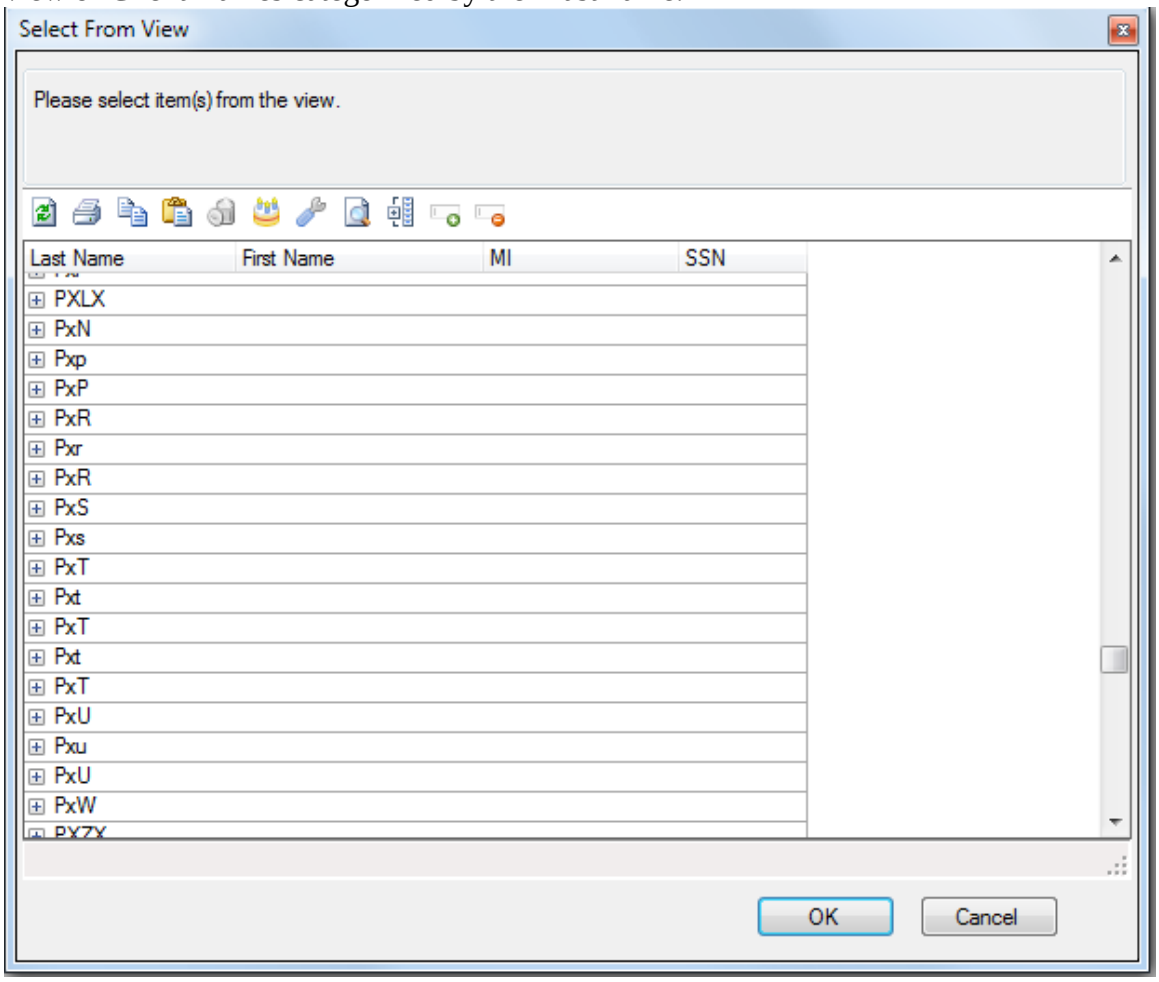


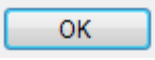
Once the appropriate Lab Errors for the Client are selected, click 

The Lab Import Client Dialog will appear:

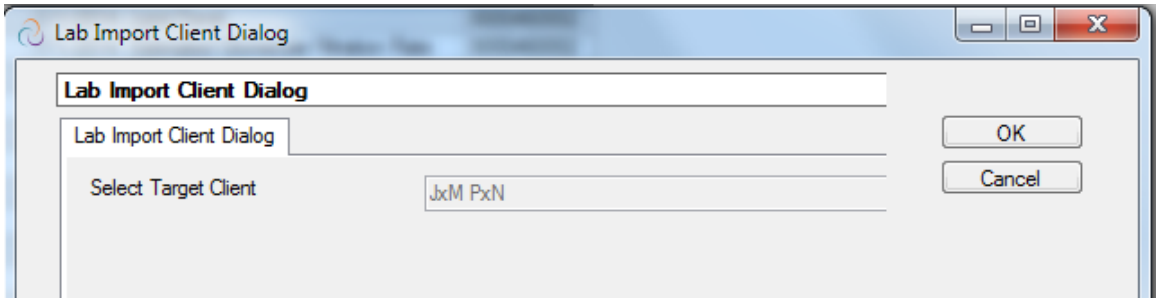


Click the button at the end of the "Select Target Client" field (circled in red) to display a view of Client Names categorized by their last name.

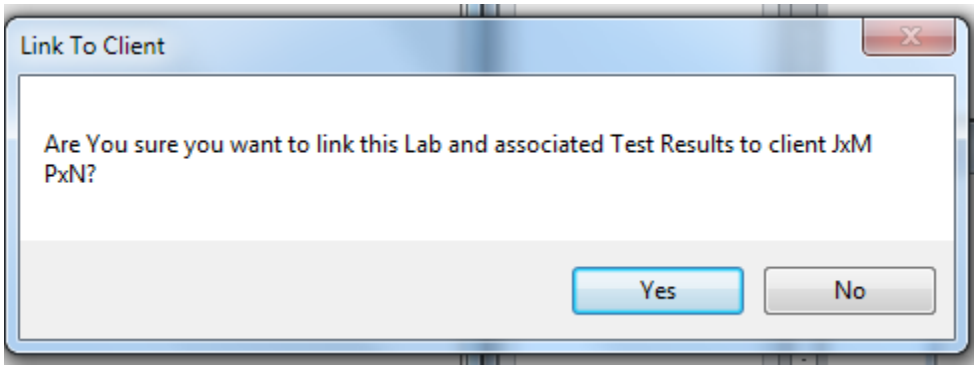


Scroll through the list of names until the correct client last name is found and then click the '+' to expand the category. Click on the client name and then click 

The name will then appear in the Lab Import Client Dialog



Click OK and the following will be presented

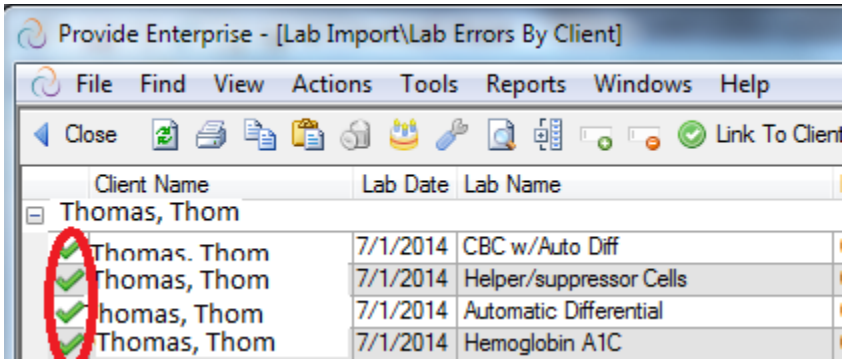


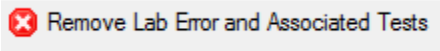
Click Yes to continue

The Lab Errors and all the associates Test Results will then be marked to link to the selected client and will be removed from the view. An hourly agent will run and link the Test Results to the selected Client.

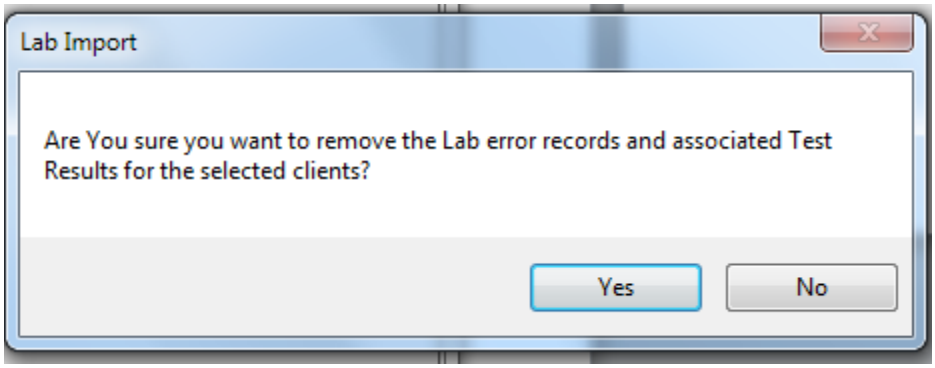
Removing Lab Errors to a Client in Mass

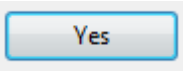
To remove one or more Lab Errors, expand the category for the individual Client name and select all the clients Lab Errors by clicking in the selection area to the left of the view (circled in red):



Once the appropriate Lab Errors for the Client are selected, click


The following dialog will be presented



Click 

and the selected Lab Errors and associated Test Results will be deleted and removed from the view.